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## **KEYS & PROPERTY ACCESS INSTRUCTIONS**

# **KEY RELEASE OR ACCESS**

Will you be providing a spare set of keys to keep on file for future visits?

Yes How many keys?

Which doors do they open?

No, I will provide access to key(s) through a secure lock box on the premise

Which doors do they open?

Where can I find the location of the lock box?

Lock box combination or code:

No, I will provide access through an alternative method (please describe)

Are there any other alternative methods of entry that I should be aware of, such as garage or gate codes?

If a key or alternative form of entry (ex. garage code) is not provided, I will not be able to care for your pets as scheduled, and a \$10 inconvenience fee will be charged.

#### **SECURITY SYSTEM**

Do you have a security system? Yes No

Please describe how to disarm the system, including the alarm code as well as any buttons to push before and after entering the code:



# **RESIDENTS OF GATED COMMUNITIES**

If you live in a gated or restricted-access community, what steps do I need to take to get inside? Please include any gate codes, relevant phone numbers to call for access, etc.

If required, you are responsible for obtaining any/all permissions from your landlord or property manager before my first visit.

## **PARKING INSTRUCTIONS**

Where would you like for me to park while I am at your home?

#### **OTHER INFORMATION**

If you have any other useful tips for me, please provide them here.

Example: Front door lock gets stuck, so you have to pull on the door to turn the lock.



## IN CASE OF AN EMERGENCY IN YOUR HOME

Please provide helpful information that we can use in case of an emergency such as a breakin, flooding or water leak, fire, gas odor, or electrical problem.

Address

Closest Intersection

Where is the electrical breaker box located?

Where is the gas shut-off valve located?

Where is the water shut-off valve located?

#### **IMPORTANT PHONE NUMBERS**

Police Department	Electricity Provider
Fire Department	Gas Provider
Veterinarian	Emergency Vet

## **EMERGENCY CONTACTS**

Who should we contact in case of an emergency? Please provide at least one contact.

Name	Phone
Name	Phone
Name	Phone